



## WE ARE RECRUITING PASSIONATE, CUSTOMER FOCUSED BEAUTY THERAPISTS TO JOIN THE TEAM AT JOHN LEWIS YORK

### ESPA COUNTER MANAGER, JOHN LEWIS YORK REPORTING TO: AREA RETAIL MANAGER

**PRIMARY OBJECTIVE** To be a brand ambassador and team leader within the ESPA retail site with accountability to deliver the retail sales performance, the presence of ESPA within the store and to actively seek opportunities to maximise all aspects of the business. Provide excellent customer service, in line with our luxury brand, through retail product selling and the delivery of exceptional ESPA treatments. Create and maintain positive working relationships with your team and store managers, and most importantly, lead by example.

### RETAIL THERAPIST PART TIME, JOHN LEWIS YORK REPORTING TO: RETAIL ACCOUNT MANAGER

**PRIMARY OBJECTIVE** To be a brand ambassador within the ESPA retail site with accountability to deliver the retail sales performance, the presence of ESPA within the store and to actively seek opportunities to maximize all aspects of the business. Provide excellent customer service, in line with our luxury brand, through retail product selling and the delivery of exceptional ESPA treatments. Support the Account Manager in all aspects of running the counter.

Fully Flexible

L3 Beauty Therapy essential

Excellent Customer Service Skills

Proactive

Previous Management Experience \* Applies to Counter Manager role only

Contact Samantha Ashton - [samantha.ashton@espainternational.co.uk](mailto:samantha.ashton@espainternational.co.uk) with a cover letter and up to date CV