



Full Time Counter Manager in John Lewis, York

PURPOSE OF THE JOB

You play an important part in ensuring that our customers have a pleasant and relaxing time. By offering them tea, answering questions about various products and demonstrating them at the water island, you give them a meaningful experience with a personal touch.

YOUR ACCOUNTABILITIES

As a Counter Manager you carry the final responsibility for financial and operational management of the assigned store. You have duties carried out that generate the budgeted turnover, margin, costs and gross profit and you maintain the agreed service level in the store. You manage the staff members on the shop floor and act as "hostess" in the store. You advise our customers about the products and our philosophy. Inform and answer questions of the customer related to the product assortment, carry out basic, administrative and quality processes in the store and you carry out duties conform the basic principles of the RITUALS...Academy. You sell our products and ensures optimum store image. In addition, you are responsible for tasks as planning & realization, stock control, cash, merchandising & promotions, training and staff. You are the example for the team and report to the responsible Retail Operations Manager.

REQUIREMENTS

- An intermediate vocational education – Commercial, preference for beautician/cosmetics
 - Experience in the (cosmetics) retail
 - Strong and authentic communication and sales skills
 - Flexible employability
 - Honesty, against yourself and others. That also includes integrity
- You are keen to be the 'best in class' within your profession. You are flexible, pro-active and you enjoy creating meaningful moments for our customers. Furthermore, you are a team player and prepared to work during the weekend and busy times like the Christmas period.

WHAT DO WE HAVE TO OFFER?

Rituals offers a varied role within an excellent team with enthusiastic colleagues. The salary offered is in line with market conditions and you will be given the opportunity to make the fullest use of your talents. The organization offers you an ambitious and service minded working environment. To introduce you to the world of Rituals we have an onboarding program called get-ritualized and we have our Rituals Academy. They help you hit the ground running when you start your career with us.

HOURS PER WEEK

37.5

OUR RITUALS

"We're not here to sell you beauty; we are here to make you feel good." Raymond Cloosterman, CEO Rituals.

Rituals is about helping you slow down the pace of your busy life, about creating meaningful moments and to remind you to experience these moments with joy.

Our ambition is to become the number one global luxury brand in cosmetics. And for that we need passionate, energetic, ambitious and driven people to help us achieve our goals. This might feel like a paradox, but within our company meaningfulness and performance complement each other like yin and yang.

People are the ultimate ambassadors of our brand.

INTERESTED?

Qualifications are very important to us when selecting the right candidate. If you are interested in this position and your profile matches the profile we are seeking, we're looking forward to your application!

Please send your CV to Vanessa.Leese@rituals.com